RSA “DOMUS AUREA” di CASTELFORTE

MULTILINGUE

ENGLISH The "Domus Aurea" nursing home is located in Castelforte, a municipality on the south-eastern border of the Province of Latina, at the foot of the Aurunci Mountains Massif, near Minturno, Formia and Gaeta. The property is located in a green park surrounded by centuries-old trees, near the historic center and the hamlet of Suio, a spa town of ancient origin.

The "Domus Aurea" RSA is a Health and Social Health Facility that provides Extra-Residential Territorial Assistance – Residential Hospital services to Non-Self-sufficient People, including the Elderly.

ARABIC يقع دار رعاية المسنين "Domus Aurea" في Castelforte ، عند سفح وهي بلدية على الحدود الجنوبية الشرقية لمقاطعة لاتينا ، بالقرب من Minturno و Formia و Gaeta. يقع مكان الإقامة في حديقة خضراء تحيط بها الأشجار التي تعود إلى قرون، بالقرب من المركز التاريخي وقرية Suio، وهي مدينة سبا من أصل قديم. جبال Aurunci Massif ،

RSA "Domus Aurea" هي منشأة صحية وصحية اجتماعية تقدم المساعدة الإقليمية خارج السكن - خدمات المستشفيات السكنية للأشخاص غير المكتفين ذاتيا ، بما في ذلك كبار السن.

FRENCH La maison de retraite « Domus Aurea » est située à Castelforte, une municipalité à la frontière sud-est de la province de Latina, au pied du massif des montagnes Aurunci, près de Minturno, Formia et Gaeta. La propriété est située dans un parc verdoyant entouré d’arbres centenaires, à proximité du centre historique et du hameau de Suio, une ville thermale d’origine ancienne.

La RSA « Domus Aurea » est un établissement de santé et de santé sociale qui fournit des services d’Assistance Territoriale Extra-Résidentielle – Services Hospitaliers Résidentiels aux personnes non autonomes, y compris les personnes âgées.

GERMAN Das Pflegeheim "Domus Aurea" befindet sich in Castelforte, einer Gemeinde an der südöstlichen Grenze der Provinz Latina, am Fuße des Aurunci-Massivs, in der Nähe von Minturno, Formia und Gaeta. Das Anwesen befindet sich in einem grünen Park, umgeben von jahrhundertealten Bäumen, in der Nähe des historischen Zentrums und des Weilers Suio, einer Kurstadt antiken Ursprungs.

Die "Domus Aurea" RSA ist eine Gesundheits- und Sozialgesundheitseinrichtung, die außerstationäre territoriale Hilfe – stationäre Krankenhausdienste für nicht autarke Menschen, einschließlich älterer Menschen, anbietet.

C.R.A. Domus Aurea Srl
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DOMUS AUREA
Residenza Sanitaria Assistenziale

PRESENTATION OF THE STRUCTURE

Accredited with DCA n. U00008 of 12 January 2015 with the NHS of the Lazio Region, the "Domus Aurea" RSA is a High Level Assistance collective residence whose Residential Regime can accommodate up to 60 residence places divided into 3 nuclei of 20 p.r. each:

- **Love Module: Senescence Area** (partial or total limitation of self-sufficiency), with particular regard to people suffering from chronic diseases;
- **Bread Module: Area of Motor Disability** (conditions of considerable dependence), referring to people with functional disabilities;
- **Fantasy Module: Area of Mental Distress**, referring to people with mental disorders.

The request for access to the "Domus Aurea" RSA can be made by the Guest, by his/her family member, by the general practitioner and by other local services, in compliance with the person's will, in the event of incapacity to understand or will on the part of the person who assumes responsibility.

For admission to the Facility, the application must be submitted to the C.A.D. (Home Care Center) of the health district of the ASL to which they belong, it will be the responsibility of the competent offices to organize a visit, in order to subject the interested party to a Multidisciplinary Assessment from which the degree of non-self-sufficiency that determines the level of care emerges.

If the Evaluation Unit of the C.A.D. shows a degree of assistance compatible with inclusion in the RSA, a special Nulla Osta will be issued and the interested party will be able to access the RSA of his choice. If there is no availability of places, the Guest will be placed on a Waiting List.

SERVICES OFFERED

Medical assistance guaranteed by the presence of the Responsible Doctor (MR) and General Practitioners (GPs), who, among other things, carry out the following services: General Medicine Visit and/or Check-up; Prescription of drugs; Rehabilitation activities in accordance with the figure of the Physiotherapist; Personalized diets in accordance with the figure of the Dietitian; Request for specialist visits; Proposals for hospitalization. General practitioners are present according to the ASL regulations or at the need of the Guest. Medical assistance is also guaranteed during the night, on holidays or for urgent situations through the Medical Guard and the availability of the attending physicians.

Nursing Services guaranteed 24 hours a day, every day of the year, including, in addition to the normal Routine Services (administration of drugs following a medical prescription, medications,...): the Control of Therapeutic Services, the Prevention of Infections and Falls; early identification of any changes in physical health and functional impairment; the timely activation of the necessary interventions by the other competent operators.

Rehabilitation services aimed at preventing the involutionary effects of stabilized damage, with particular regard to the re-education of the Guest to carry out common daily activities as well as psychosocial rehabilitation, also through Occupational Therapy. The rehabilitation activity is ensured through the presence of Physiotherapists who perform, among other things, the following services: Passive mobilization to limit the damage related to immobility; Active gymnastics (when the Guest is able to perform movements without the aid of the operator) and passive gymnastics (when the Guest needs the help of the operator to perform certain movements). This activity is provided both in the gym and in the patient rooms, moreover, within the RSA, there is an environment intended for Physiokinesitherapy.

Diabetes Advice and Control including both general and specific interventions on the diets of individual Guests, provided by a Dietitian present at the residence. The "Domus Aurea" nursing home offers a choice in the personalized menu and adapts the schedules to the physiological rhythms of the person. In addition, specific menus are provided based on the needs (e.g. diabetics) and beliefs of the Guest (e.g. Buddhist, vegetarian).

Psychological Support Services and participation in the verification of the implementation of the individual therapeutic project, provided by the Psychologist with the active participation of the entire health and social-welfare team and voluntary associations.

Personal Help and Assistance services consisting of helping the Guest for the hygiene and care of their person and the environment, provided by Nurses and Social and Health Workers.

Activities of Animation, Occupational Therapy, Recreational, Integration and Connection with the family and social environment of origin, especially through recreational activities, psychological techniques of orientation and reactivation for subjects with mental deterioration, including senile, systematic meetings with family and friends. The activities are guaranteed by Professional Educators who have the task of involving Guests in entertainment activities also aimed at the attempt at overall psycho-physical recovery. There are various entertainment activities.

Social Assistance Service responsible for maintaining relations with Guests, family members, social services, ASL and specifically the CAD. It provides for the handling of administrative and bureaucratic procedures on behalf of the Guests, as well as social secretarial techniques.

Hotel-type services including accommodation, food and general services.

RATES

The costs of staying in the facility are 50% borne by the SSR and 50% by the Guest. If the Guest does not have sufficient income to ensure the fulfilment of the obligation to pay, in whole or in part, the required fee, he is required to request a contribution from the Municipal Administration of Residence. This

contribution is determined annually with the calculation of the ISEE on the income declared with the annual tax return.

QUALITY

In order to guarantee a service that is always oriented to the needs of the Users, in the interest of the Guests and in compliance with the regulations in force, the Company has introduced a Quality System inspired by the principles of the international standard UNI EN ISO 9001: 2008 continuously updated with Internal Procedures, Protocols and Guidelines.

DOMUS AUREA
Residenza Sanitaria Assistenziale

SERVICE CHARTER: WHAT IS?

1. The Service Charter is a document in which the User will find:

- A presentation of the provider organization and a statement of its institutional purposes and the fundamental principles by which the organization intends to align its service provision;

- Useful information for easily using the provider organization's services;

- A presentation, in the form of quality standards and programmatic commitments, of the objectives the organization intends to achieve;

- The methods used to ensure the protection of citizens/users from poor service provision;

- The methods for verifying the commitments undertaken by the provider organization.

The Service Charter is a tool for protecting citizens/users' rights and allows both providers and users to guide service provision.

The Charter is a form of commitment to citizens/users and a powerful tool for internal management and for engaging professionals in the objectives of improving performance and service.

The Service Charter is a dynamic, periodically updated summary of what the provider is able to offer and what it intends to be in the immediate future.

2. The Service Charter of the "Domus Aurea" Nursing Home

The "Domus Aurea" Nursing Home S.r.l., through its Service Charter, aims to accurately publicize the services offered and guaranteed to its Guests. With the Service Charter, it provides Users (Guests and Family Members) with a suitable tool for clearly understanding the services offered and for obtaining information on the overall organization of the Facility.

The Service Charter highlights not only the nature and quality of the services that the "Domus Aurea" Nursing Home staff are able to offer, but also the objectives and goals the Facility intends to achieve.

All the staff at the "Domus Aurea" Nursing Home work to ensure that their activities are aligned with the needs of the Guests, with a view to progressively evolving the services provided, also based on the suggestions and advice of individual Guests.

The Service Charter must therefore be interpreted dynamically, and the Management of the "Domus Aurea" Nursing Home is committed to updating it.

DOMUS AUREA
Residenza Sanitaria Assistenziale

INTRODUCTION TO THE FACILITY

The "Domus Aurea" RSA is a healthcare and social health facility that provides non-hospital, residential community care services to non-self-sufficient individuals, including the elderly.

Authorized under DCA No. U00324 of July 15, 2013, and accredited under DCA No. U00008 of January 12, 2015, it provides health and social care services for functional and social recovery.

The "Domus Aurea" RSA is a high-level collective care facility with 60 beds divided into three 20-bed units. It is structured to accommodate three different types of needs:

- Aging (partial or total limitation of self-sufficiency), with particular attention to individuals with chronic conditions;

- Motor Disability Area, for people with functional disabilities and significant dependence;

- Mental Distress Area, for people with mental health problems.

The facility is arranged on two levels. The mezzanine level houses the Reception, Health Management, Infirmaries, Residential Unit, Common Rooms, Reading and TV Rooms, Kitchen, and Dining Room. On the same level are two large internal gardens. The basement level is reserved for Administrative Services, Outpatient Clinics, a Physiotherapy Room equipped with the latest equipment, a Gym, a Bar Area for community gatherings, Rooms for the Podiatrist and Hairdresser, and a Place of Worship.

Each residential solution is equipped with furnishings specifically designed according to ergonomic criteria to maximize safety, eliminating physical barriers and ensuring freedom and control with solutions that never, under any circumstances, appear coercive. By avoiding a fundamental healthcare aspect, the physical space is thus far removed from hospital models, favoring a familiar and welcoming image, benefiting a higher level of emotional protection.

The organization of the "Domus Aurea" residential care home ensures respect for dignity, personal freedom, privacy, and individuality.

The provision of services is based on the core values of equality, impartiality, continuity, participation, effectiveness and efficiency, information, hospitality, protection, and participation.

Guest care is based on personalized services, taking into account different needs related to age, gender, particular health conditions and physical and psychological fragility, religious beliefs, and ethnic and linguistic background.

Specifically, should the need for an interpreter arise, the Facility utilizes its own staff, linguistically trained and/or with a migrant background, who speak both the native language and the local language.

It also ensures the acceptance of cultural and religious differences and specificities and defines actions and commitments to protect the right to spiritual and religious assistance, ensuring accessibility and assistance based on the Guest's religious needs. This multi-religious presence is part of a region that is significantly centered, globally, on the Catholic religion (given its proximity to Rome and the Vatican City). The Facility is open to other religious communities, overcoming conflicts and working to support a multiethnic, multiracial, and multireligious society.

The Facility defines itself as an open place, always respecting privacy during the provision of services. To ensure continuity of social relationships and relationships, residents are allowed, subject to their physical and mental health, freedom of movement and the ability to customize their private living spaces.

Family participation and accountability in the residents' recovery plan is expected, involving those who have close relationships with them.

Special attention is paid to socialization, including with the support of local volunteer associations. Specifically, the "Domus Aurea" nursing home benefits from an agreement with the Gallucciana "Esculapio" Volunteer Association, which provides, as its primary service, a free ambulance transport service for patients for scheduled hospitalizations, hospital discharges, etc.

PRESENTATION OF THE TERRITORIAL CONTEXT

The "Domus Aurea" nursing home is located in Castelforte, a municipality on the southeastern border of the Province of Latina, at the foot of the Aurunci Mountains, near Minturno, Formia, and Gaeta.

The facility is nestled in a green park surrounded by centuries-old trees, close to the historic center and the hamlet of Suio, an ancient spa town.

LOCAL CONTEXT

The "Domus Aurea" Nursing Home is located in Castelforte, a municipality on the southeastern border of the Province of Latina, at the foot of the Aurunci Mountains, near Minturno, Formia, and Gaeta.

The facility is nestled in a green park surrounded by centuries-old trees, close to the historic center and the hamlet of Suio, an ancient spa town.

DOMUS AUREA
Residenza Sanitaria Assistenziale

FUNDAMENTAL PRINCIPLES

The "Domus Aurea" Nursing Home S.r.l. has many years of experience in social and healthcare care.

The company offers services that meet the needs of individuals with care needs, ensuring flexible and personalized care while maintaining independence. This translates into a high quality of life, minimizing physical, mental, and relational discomfort, and reflecting the global concept of health promotion.

COMPLIANCE WITH THE CHARTER OF PERSONAL RIGHTS

The Management of the "Domus Aurea" Nursing Home, in signing the Agreement with the Latina Local Health Authority, has committed to adopting the "Charter of Patient Rights," summarized below.

Right to life: Every person must receive timely, necessary, and appropriate assistance to meet basic life needs (nutrition, hydration, ventilation, hygiene, environmental protection, movement, toileting, rest, sleep, communication, etc.).

Right to care and assistance: Every person must be treated to the best of their knowledge and conscience and in accordance with their wishes.

Right to defense: Every person with a mental or physical disadvantage must be protected from speculation and/or deception and harm arising from the surrounding environment.

Right to prevention: Every person must be provided, wherever possible, with activities, tools, medical devices, and information designed to prevent deterioration and/or damage to their health and independence.

Right to speak and be heard: Every person must be heard and their requests must be accommodated to the extent possible.

Right to information: Every person must be informed about the procedures and rationale behind the interventions they receive.

Right to participation: Every person must be able to participate in decisions that affect them (based on their cognitive abilities).

Right to acceptance: Every person must be accepted as an individual with values, not labels.

Right to criticism: Every person can freely express their thoughts and criticisms regarding the activities and provisions that affect them.

Right to respect and modesty: Every person must be addressed by their full name, and their privacy and sense of modesty must be respected.

Right to confidentiality: Every person has the right to have their personal information kept confidential by those who directly or indirectly provide assistance.

Right to thought and religion: Every person must be able to express their philosophical, social, and political beliefs, as well as practice their religious beliefs.

HOW TO REACH

The "Domus Aurea" Nursing Home is located in Castelforte (LT) at Via San Sebastiano 8/10 – Loc. Petrete.

To get to Castelforte (LT):

- By car

From Rome: Take the A1 (towards Naples) – exit at Cassino – take the SS 630 (Strada Statale Ausonia) – proceed towards Ausonia and take the SP 120 – continue on SP 134 and SP 132 – Cross the SS Cosma e Damiano – Enter Castelforte

From Latina: Take the Pontina (towards Terracina) – continue to Formia – take the SS7var – exit at Castelforte – take the SP 125 – towards Castelforte

- By train

The nearest railway stations to Castelforte are Formia and Minturno, which are connected to Rome and Latina by regional and intercity trains with departures approximately every hour.

Parking:

There is ample free parking within the property's grounds.

ORGANIZATIONAL MODELS

The "Domus Aurea" nursing home employs specialized staff. The employment contract applied complies with current legislation.

Responsibility for healthcare is entrusted to the Physician in Charge, who relies on the input of the Chief Nurse.

Key features of the organizational model implemented at the "Domus Aurea" nursing home:

- Personalized care;

- Daily schedules are organized according to a timetable, reflecting family routines rather than hospital routines;

- A completed and constantly updated medical record is maintained for each resident. The physician is responsible for drafting the treatment program and ensuring it is periodically updated;

- An Individual Care Plan (ICP) is maintained for each resident;

- Teamwork;

- Internal Procedures and Guidelines regarding internal communication methods, as well as handovers between staff;

- Presence of Operating Protocols;

- Presence of updated Guidelines;

- Presence of this Service Charter and updated Internal Regulations.

The RSA has a Public Relations Office (URP) to support residents and their families. This office is responsible for:

- Adapting the facility and services to the needs of residents where possible;

- Surveying satisfaction with the provision of additional services;

- Receiving complaints from residents and their families.

HUMAN RESOURCES

The "Domus Aurea" RSA employs staff as required by current legislation. The staffing is as follows:

Sole Director (AU): Dr. Rossi Autari

Transmits the company's mission, values, and guidelines to the facility through instructions.

Senior Management (AD): Mr. Matteo Rossi

Operational Unit Director (DUO): Ms. Maria Pia Nocella

They manage, with a coordinating role, all the activities of the Facility.

Administrative Manager (RAMM): Ms. Michelina Terillo

Administrative Staff: They manage the administrative and technical activities of the Facility.

Healthcare Management: Dr. Claudio Dedalo

The Physician in Charge (MR) coordinates all healthcare activities and is appointed as Head of the Technology Park, Head of Clinical Risk Management, and Head of the Mortuary.

Nurse in Charge (IDR): Dr. Ida Coppola

Care Manager of the Facility.

Psychologist (PSI): Dr. Chiara Maria Carnevale

Company Case Manager.

Social Worker (ASS): Dr. Antonietta Fellone

Dietician (DIE): Dr. Annalinda Zazzero

All staff working at the facility have specific skills. In accordance with current regulations, the staff consists of: Nurses (IP), Social Health Workers (OSS), Physiotherapists (FKT), Professional Educators (EP), Receptionists, Catering Staff, Environmental Hygiene Staff, and General Services Staff.

TYPES OF SERVICES PROVIDED

In providing its services, the facility ensures compliance with all hygiene and health procedures necessary to prevent the spread of infectious diseases, including COVID-19, Legionella, etc.

The "Domus Aurea" nursing home offers the following services:

Medical care is provided by the Physician in Charge (MR) and General Practitioners (GPs), who, among other services, perform the following: General medical examinations and/or check-ups; Medication prescriptions; Rehabilitation activities in consultation with the Physiotherapist; Personalized diets in consultation with the Dietitian; Requests for specialist visits; Hospitalization proposals.

GPs are present according to ASL regulations or as needed by the resident. Medical care is also guaranteed during nighttime hours, on holidays, or for emergency situations through the Emergency Medical Service and the availability of General Practitioners.

Specialist services (specialist visits, instrumental diagnostics, laboratory diagnostics, etc.), provided by specialist doctors, are provided by the Local Health Authority (ASL LT). In the case of private visits, not covered by the National Health Service (NHS), the Facility, unless otherwise indicated, will act as an intermediary between the specialist, the guest, and the family.

Pharmaceutical services, based on the instructions of the responsible physician in agreement and close collaboration with general practitioners. Expenses for medications, medical supplies, and dressings, not covered by the National Health Service, are subject to the same conditions, methods, and limitations as those applicable to the general public.

Nursing services are provided 24 hours a day, 365 days a year. These services, in addition to routine services (administration of prescribed medications, dressings, etc.), include: monitoring of therapeutic services; prevention of infections and falls; early identification of any changes in physical health and functional impairment; and prompt implementation of necessary interventions by other competent staff. These services are provided by nursing staff employed by the residence;

Rehabilitation services aimed at preventing the progressive effects of stabilized injuries, with particular emphasis on re-educating residents to perform common daily activities as well as psychosocial rehabilitation, including through occupational therapy. Rehabilitation activities are provided by physiotherapists who perform, among other services, the following: Passive mobilization to limit damage related to immobility; Active gymnastics (when the resident is able to perform movements without assistance) and passive gymnastics (when the resident requires assistance to perform certain movements). This activity is provided both in the gym and in the patient rooms. These services are provided by physiotherapists employed by the residence. The nursing home has a dedicated physiotherapy room;

Diabetes counseling and monitoring, including both general and specific interventions on individual residents' diets. These services are provided by a dietitian employed by the residence;

Psychological support services and assistance in monitoring the implementation of individual therapeutic plans, provided by the psychologist employed by the residence, with the active participation of the entire healthcare and social care team and volunteer associations;

Personal support and assistance services, consisting of assistance with personal hygiene and personal and environmental care, provided by social and healthcare workers employed by the residence;

Immobilization Syndrome prevention services for individuals who are completely dependent on their ability to care, including reducing time spent in bed by planning appropriate "mobilization," provided by nurses, physiotherapists, and healthcare workers employed by the residence;

Entertainment, occupational therapy, recreational activities, integration, and connection with the family and social environment of origin, primarily through recreational activities, psychological orientation and

reactivation techniques for individuals with mental deterioration, including senile ones, and regular meetings with family and friends. These activities are provided by professional educators, whose task is to engage residents in entertainment activities aimed at achieving overall psychological and physical recovery. There are a variety of entertainment activities: Recreational Activities (times spent playing, relaxing, and socializing, such as card games, board games, bingo, quizzes, group crosswords, outdoor games, etc.); Artistic and Expressive Workshops (times spent experimenting with manual artistic and pictorial skills, such as coloring drawings, decoupage, working with paper and/or other recycled materials, knitting and/or crocheting, etc.); Reading and Writing Workshops (times spent reading newspaper articles, magazines, excerpts from books, and creating the Facility's Newsletter); Video Viewing Activities (times spent watching films, documentaries, and educational programs together, followed by sharing comments, memories, and emotions); Music Workshops (times spent sharing music, making music, singing, dancing, etc.); Thematic Activities (times spent producing music related to specific moments of the year, such as Christmas, Carnival, Easter, the seasons, etc.); External Social Activities and Celebrations (leisure activities such as parties, birthdays, name days, and outings and trips outside, particularly to the private beach of the San Francesco Nursing Home, located in Scauri). Occupational therapy also includes fine motor skills exercises to maintain hand function, which is useful for performing all normal daily activities. These services are provided by professional educators employed by the residence.

Social Assistance Service: responsible for maintaining relationships with residents, family members, social services, local health authorities, and specifically the CAD. It handles administrative and bureaucratic procedures on behalf of residents, as well as social secretarial services. These services are provided by a Social Worker employed by the residence.

Hotel-type services include lodging, meals, and general services. The nursing home has its own kitchen, which is meticulously maintained and stocked daily. Both preparation and distribution are fully compliant with HACCP regulations. Meals are served under the supervision of dedicated staff who ensure that portions are sufficient for each guest's needs and that each guest consumes meals in accordance with their designated diet. Guest nutrition is organized according to dietary plans and under the supervision of a dietitian and doctors, in compliance with all hygiene and health procedures to prevent the spread of infections.

The following paid services are available within the facility:

- Laundry and ironing services for linens and personal clothing;

- Personal care services, such as hairdressing, manicures, pedicures, and podiatrists, upon guest request;

Barber/Hairdresser, Podiatrist, and Laundry services are provided by third parties, and the costs, settled directly with the provider, are the sole responsibility of the guests.

Personal Care:

The following personal care services are available at the facility: hairdresser, barber, and podiatrist.

The service is provided in a designated area. To use these services and request information on costs, please contact the Administrative Office; for reservations, please contact the Head Nurse.

Laundry/Ironing

Laundry service is provided by an external company. Requests for this service must be submitted to the Administration Office. Garments are collected and delivered by ward staff.

The "Domus Aurea" Nursing Home offers the following hotel-style services: concierge, catering, and cleaning.

Concierge

Reception staff ensure visitor access to the facility. The concierge is the central point of contact and information for all residents (guests or their families).

Catering

Catering service is provided by the Kitchen Manager and catering staff, who carry out the required food processing and preparation activities in accordance with current regulations to ensure the hygiene and wholesomeness of the food served to guests. Meals are served according to the following schedule:

Meal Distribution Schedule

Breakfast starts at 7:00 – Lunch starts at 12:00 – Snack starts at 15:00 – Dinner starts at 19:00

The "Domus Aurea" Nursing Home offers personalized menu choices and adapts its hours to each individual's physiological rhythms.

The winter and summer menus are structured over 30 days, with different dishes for both lunch and dinner for each day. Furthermore, special menus are available for the Christmas, New Year's, Easter, and Ferragosto holidays. These include traditional dishes and some new additions, all prepared to ensure maximum digestibility. As a general rule, foods are prepared with minimal salt and seasoning.

Special menus are available for diabetic residents. Menus are also tailored to each resident's needs and beliefs (e.g., Buddhist, vegetarian, etc.).

Sanitization

Cleaning and sanitization of all areas of the facility are carried out by dedicated staff, adhering to all established hygiene and health procedures to prevent the spread of infections. Cleaning and tidying up the

living areas, furnishings, and equipment of the resident is carried out by auxiliary staff with the same attention to procedures.

Mortuary

Mortuary services are available. The choice of funeral director for the funeral is the sole responsibility of the family, in compliance with the regulations governing funeral services. The funeral director's appointment must be made only at the authorized location, or exceptionally, at the request of the interested parties, at another location, provided it is OUTSIDE the Facility (pursuant to Article 8, paragraph 4 of Regional Law 22/03 and Article 2 of Regional Regulation 6/04).

RELIGIOUS ASSISTANCE SERVICE

The Facility provides religious and spiritual assistance. Religious services are held periodically at the Facility.

The "Domus Aurea" nursing home belongs to the parishes of Suio (a hamlet in the municipality of Castelforte), namely, Santa Maria del Buon Rimedio and San Michele Arcangelo. Religious services are held at the facility:

- Holy Mass on Thursdays at 4:00 PM (unless otherwise arranged by the parish priest);

- Holy Mass on major holidays.

On these occasions, guests are offered the opportunity to confess and receive Communion.

For people of religions other than Christianity, the nursing home undertakes to find the required religious representatives, if available in the area.

METHODS OF ACCESS TO THE FACILITY

Requests for access to the "Domus Aurea" RSA can be made by the resident, their family member/caregiver, their general practitioner, and other local services, respecting the individual's wishes in the event of a mental incapacity on the part of the person assuming responsibility.

To be admitted to the facility, the application must be submitted to the Home Care Center (C.A.D.) of the local health district. The relevant offices will organize a visit to subject the interested party to a Multidisciplinary Assessment, which will determine the degree of non-self-sufficiency, which determines the level of maintenance care.

If the Assessment by the Multidisciplinary Assessment Unit (U.V.M.D.) of the C.A.D. If a level of care is found to be compatible with admission to the RSA, a specific authorization will be issued, and the interested party will be able to access the RSA of their choice.

The Guest will be placed on a Single Hospital Waiting List managed solely by the Local Health Authority (ASL), in collaboration and coordination with the Single Access Point (P.U.A.) and the Local Operations Centers (C.O.T.) and will be called based on bed availability.

The C.O.T., if it acquires availability of beds from the RSA, identified based on the preferences expressed in the application by the Guest/Family Member, reserves the right to verify with the P.U.A. before authorizing admission and submitting the Evaluation.

The costs of the stay in the facility are 50% covered by the SSR and 50% by the Guest.

If the Guest does not have sufficient income to meet the obligation to pay the required fee, in whole or in part, he or she is required to request, possibly with the assistance of Social Services, a contribution from the Municipality of residence. This contribution is determined annually by calculating the ISEE (Equivalent Economic Situation Indicator) based on the income declared in the annual tax return.

INFORMATION

Opening Hours

Monday to Friday

Morning 9:30 am to 12:30 pm

Afternoon 3:30 pm to 5:30 pm

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Il Legale Rappresentante

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DOMUS AUREA

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